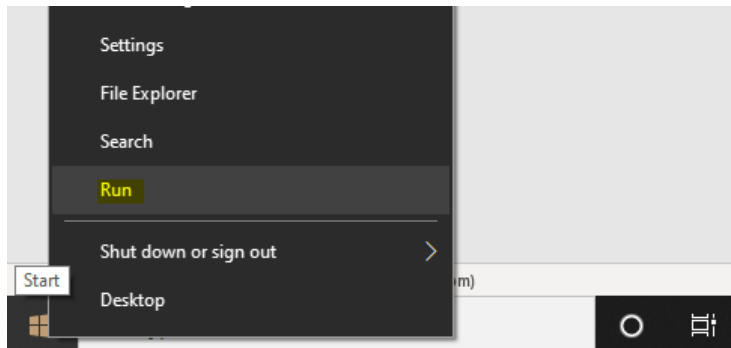
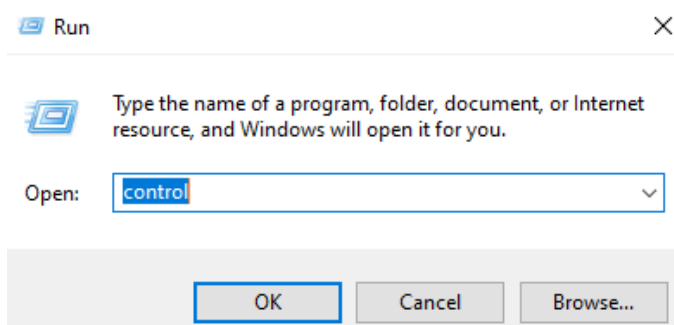


How to Remove Symantec Anti-Virus and Check that Windows Defender is Working

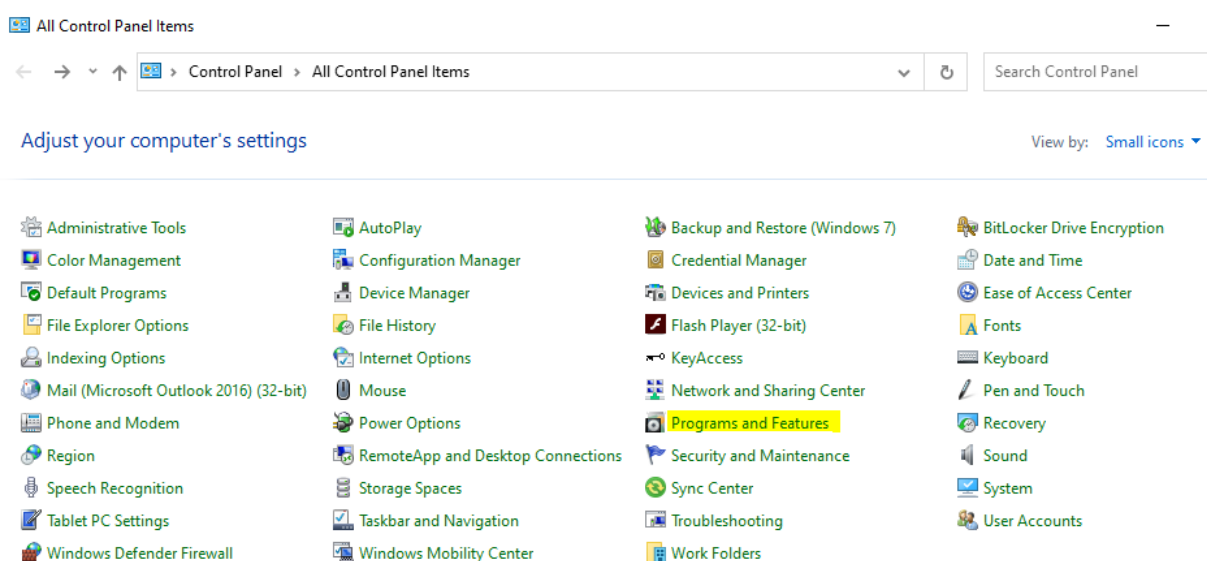
1 – Logon to your Windows 10 computer and right click on the Windows Start Menu Button. Click on 'Run'.



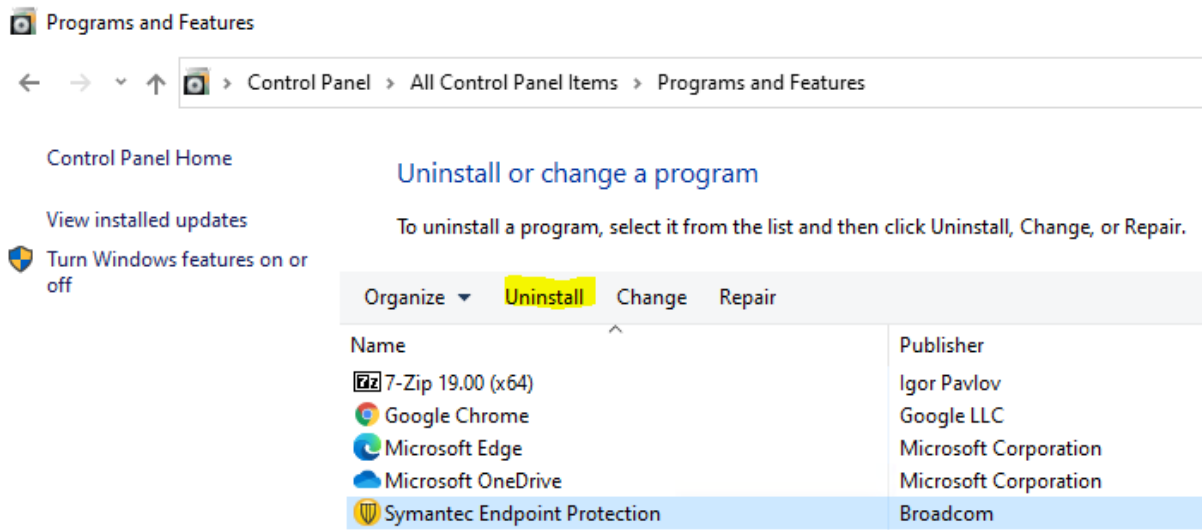
2 – In the run box type in 'control'. This will open the Windows 10 Control Panel.



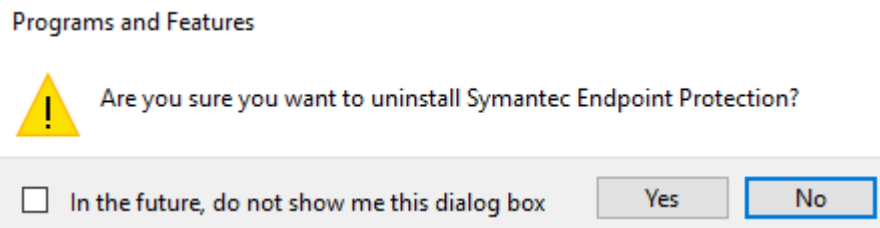
3 – Click on 'Programs and Features'.



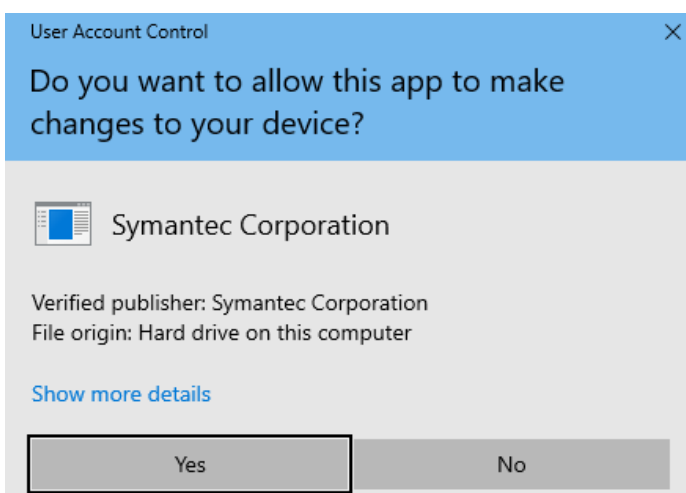
4 – Locate the ‘Symantec Endpoint Protection’ Program and click on the ‘Uninstall’ button.



5 – Click ‘Yes’ to the following message.

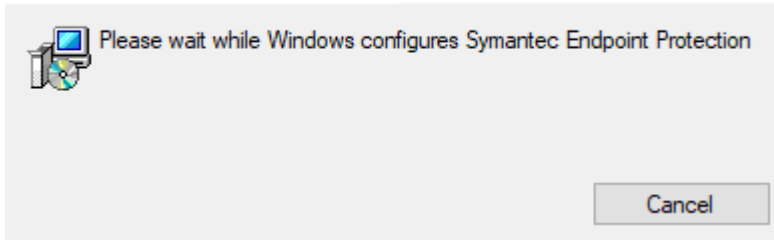


6 – Click on ‘Yes’ to the following message.

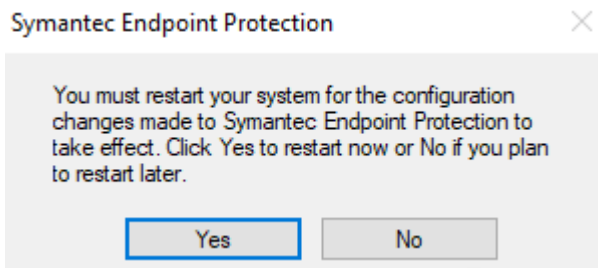


7 – The Symantec Anti-Virus product will now start uninstalling.

Symantec Endpoint Protection



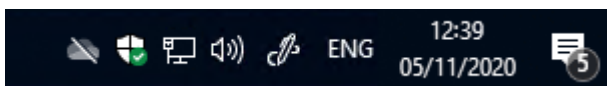
8 – Click 'Yes' to reboot your computer.



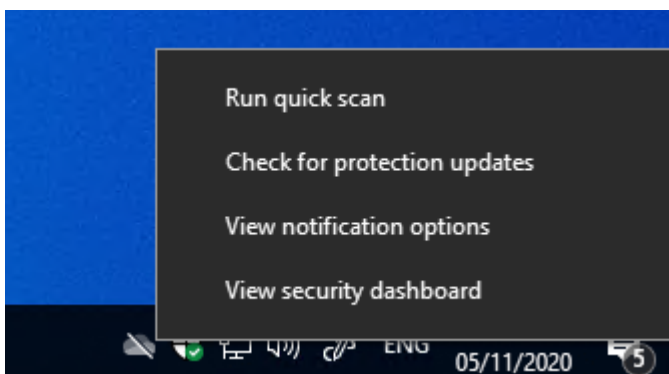
9 – Symantec Anti-Virus is now uninstalled from your system. We now need to check that Windows Defender is enabled and has up to date anti-virus definitions.

10 – Log back onto the computer.

11 – Locate the Windows Defender white shield which is located on the taskbar at the bottom right of the screen.










12 – Right click on the Windows Defender Shield and select 'View Security Dashboard'.



13 – The Windows Defender Security Dashboard will be displayed.

Security at a glance

See what's happening with the security and health of your device and take any actions needed.

 <p>Virus & threat protection No action needed.</p>	 <p>Account protection No action needed.</p>	 <p>Firewall & network protection No action needed.</p>
 <p>App & browser control No action needed.</p>	 <p>Device security View status and manage hardware security features</p>	 <p>Device performance & health No action needed.</p>
 <p>Family options Manage how your family uses their devices.</p>		

14 – Click on 'Virus and Threat Protection'.



Virus & threat protection
No action needed.

15 – Look for the Virus and Threat Protection Updates Section. Here it will tell you if you security intelligence updates are up to date.

Virus & threat protection updates

Security intelligence is up to date.

Last update: 05/11/2020 11:42

[Check for updates](#)

16 – If they are not up to date then click on the 'Check for Updates' link.

Protection updates

View information about your security intelligence version, and check for updates.

Security intelligence

Microsoft Defender Antivirus uses security intelligence to detect threats. We try to automatically download the most recent intelligence to protect your device against the newest threats. You can also manually check for updates.

Security intelligence version: 1.327.366.0

Version created on: 05/11/2020 05:35

Last update: 05/11/2020 11:42

[Check for updates](#)

17 – Now click on the 'Check for Updates' button. Windows defender will pull the latest virus definitions from Microsoft. Once it completes it should report back that your security intelligence updates are up to date.

Security intelligence

Microsoft Defender Antivirus uses security intelligence to detect threats. We try to automatically download the most recent intelligence to protect your device against the newest threats. You can also manually check for updates.

Security intelligence version: 1.327.366.0

Version created on: 05/11/2020 05:35

Last update: 05/11/2020 11:42

 Checking for updates...

[Cancel](#)