

Using the Library

These guidelines supplement the University Library Regulations which are published separately. The Library reserves the right to amend these guidelines throughout the year.

1. Access

- a) All Loughborough students and staff are free to use the Library. Staff or student ID cards should be carried at all times as access to the building is via a turnstile activated by your staff or student ID card. Access will be denied after three entries without a student ID card within each academic year. Campus tenants can access the building with their ID card.
- b) Members of the public may use the library, free of charge, for reference purposes. Anyone aged under 18 years must be accompanied by an adult. External visitors to the Library should report to the Reception Desk in the entrance to the Library where Library staff will sign them in and allow access through the barrier. We reserve the right to restrict external access during peak times.

2. Borrowing entitlements

Membership Category	Number of items	Long Loan period
Undergraduate students	15	4 weeks
Final Year Undergraduate students	20	4 weeks
Postgraduate students	20	4 weeks
Research students	30	Loans will be due back three times a year (unless recalled): end of summer vacation; end of semester one and just after semester two.
University staff	30	Loans will be due back three times a year (unless recalled): end of summer vacation; end of semester one and just after semester two.
Alumni & Retired members of staff	8	4 weeks
External readers	4	4 weeks

- a) The number of items may comprise Long Loan, Week Loan and up to 4 items from the High Demand collection.
- b) Long loan items may be recalled if requested by another reader.

- c) High demand items and certain other classes of material are subject to restricted loan conditions, irrespective of the status of the borrower.
- d) Some items, e.g. reference works, theses, books of special value and periodicals, may not normally be borrowed.
- e) Access to the Library's electronic resources may be restricted to certain categories of users.
- f) Part-time/distance learners and CDS registered students may borrow long loan items for 6 weeks and week loan items for two weeks. Items can still be recalled as usual.

3. External Users

- a) Members of the public may buy an External borrowers ticket for £50 per year from the Customer Services Desk of the University Library.
- b) Teachers at Loughborough College or the RNIB College can request a staff borrowing ticket without charge on production of an employer's letter of introduction.
- c) Retired members of University staff and permanent staff in the Students Union may apply in writing to the University Librarian for an external borrowing ticket, which is usually provided free of charge.
- d) Alumni may apply to the Customer Services manager for membership. Membership will be free for the first 5 years. After this period there is an annual fee of £10. Alternatively life membership may be purchased for £100.
- e) Campus tenants are allowed access to the Library building for reference purposes and are able to apply for an external user Library card free of charge. Tenants will not have access to the University's e-resources or wireless network.

4. Fines and charges

- a) Fines shall be levied on any borrower returning an item late according to the scale shown below.

Loan Status	Charge	Maximum charge per item
Long Loan	50p per day	£15
Week Loan	50p per day	£15
High Demand	50p per hour or part thereof	£25
Bound volumes of periodicals	50p per day	£15
Inter Library Loans	Charges are determined by the lending library and will be passed on to the Borrower.	

- b) Failure to return material on time may result in a bill for a replacement being sent. If no response is made to a final recall or overdue notice, a bill shall be sent to the borrower which shall include a non-refundable charge of £20 to meet Finance Office costs.

- c) If a lost, stolen or damaged item has to be replaced, a handling charge of £10 will also be added to the cost of the book.
- d) For any other misdemeanour relating to the Library the Librarian is empowered to levy a fine of up to £200 plus any costs incurred.
- e) Borrowers must ensure that any outstanding charges on their record remain below **£5.00**. Borrowers may not continue to borrow from the Library if their outstanding charges exceed this level.

5. Conduct

- a) Readers can talk, use mobile devices for conversation and eat and drink in Open 3 on Level 3 of the Library.
- b) Good order shall be maintained in all areas of the Library. Quiet shall be maintained on levels 1, 2 & 4. Designated areas on Level 4 are for silent study only.
- c) The use of mobile devices for conversation is prohibited on Levels 1, 2 & 4 of the Library.
- d) Hot and cold non-alcoholic drinks are permitted on all Levels of the Library. Eating is only allowed on L3. Litter should be disposed of in the bins provided.
- e) When using mobile devices in the Library, please ensure power leads are not left trailing as this may cause a hazard to other readers.