

A Different View: Applying a Perspective Taking lens to Distributed Work

Wednesday 16th March 2011, 1pm
(Refreshments provided from 12:45pm)

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Venue: School of Business and Economics, BE0.40

Book your place: For catering please email [Julie Collet](mailto:julie.collet@sheffield.ac.uk) to book your place.

Abstract:

In recent years there has been an increase in research looking at virtual teams/ distributed work and the challenges to their effectiveness, but relatively little is known about the underlying communication/coordination dynamics. In this Talk Carolyn will draw on the theory developed in social/ educational/ clinical psychology regarding individual perspective taking. By looking at distributed work through the lens of individual perspective taking, some fresh insights are gained into why communication/ co-ordination processes break down in distributed work. She argues that effective perspective taking amongst team members builds both improved socio-emotional processes and task processes, resulting in fewer misunderstandings, and thereby builds more effective dispersed teams.