



Student Experience Team

Subject: Terms of reference and membership: 2014/15

Origin: Rob Pearson, PQTP, Academic Registry

Executive Summary: The Student Experience Team has been adopted as a sub-committee of Learning and Teaching Committee following approval at Senate in June 2014 of a recommendation to abolish Student Experience Committee ([SEN14-P47](#) refers). The terms of reference has been updated to reflect this change.

Terms of Reference

1. To co-ordinate the delivery and development of activities which contribute to all aspects of the student experience (excluding learning and teaching and sport);
2. To support the Sports Strategy Group in taking forward the agenda for increasing student participation at all levels of sport;
3. To monitor and further develop mechanisms for collecting feedback on the student experience, ensuring these are fit for purpose;
4. To consider analyses of student and staff views and recommend appropriate action;
5. To consider issues raised by the Students' Union and student service/support areas relating to the student experience and recommend appropriate action;
6. To keep under review the main activities relating to student services to ensure both quality and comprehensiveness are maintained;
7. To advise ~~Learning and Teaching Committee Student Experience Committee~~ on all matters relating to the student experience, making recommendations on matters of strategy or policy for approval by the Committee;
8. To consider the Annual Reports from the Student Services sections and to refer these on to the ~~Student Experience Committee Learning and Teaching Committee~~.
9. To keep under review the management of the University's residential accommodation and the facilities provided, including the catering facilities, and to advise ~~Learning and Teaching Committee Student Experience Committee~~ and other relevant committees on policies related to the provision and development of such facilities within the context of the University ~~Strategy's Strategic Plan~~.
10. To advise ~~Student Experience Committee Learning and Teaching Committee~~ on all matters pertaining to the well-being of users of the University's accommodation.

11. To keep under review the services provided by the Wardens, including the Community Wardens, and to ensure that appropriate performance standards are set and met.

7.3 Composition and Membership

Position	Member
Chair: Director of Student Services	Dr Manuel Alonso
Academic Registrar	Dr Jennifer Nutkins
Director of International Office's nominee	David Chapman
Dean of Graduate School's nominee	<i>Vacancy</i>
Director of IT Services nominee	Clive Woodhouse
Head of Counselling and Disability Services	Sharron Sturgess Dan Doran
Head of Careers and Employability Service	Helen Smith
Head of Student Support Centre	Liz Chahal
FM Assistant Director - Campus Living	Ellie Roberts
Senior Warden or nominee	Professor Paul Conway
Sports Development Centre	Dawn Cooper
University Librarian nominee	Emma Walton
President of the Student's Union	Rob Whittaker
Vice President Welfare	Isobel Ford
Secretary	Claire Atkins Member of Academic Registry
By Invitation:	
Chair of Student Discipline Committee	
Director of Marketing Advancement	
Director of imago Services or nominee	
Director of Arts Centre	
Other student representatives	