# PTES 2011 - Loughborough University results

## Survey overview

Number of respondents: 309

**Expected number of respondents: 2820** 

Response rate: 11.0% Launch date: 05 Apr 2011 Close date: 31 May 2011

#### Section 1: SECTION A: MOTIVATIONS

1. My main motivations f	or taking this postgraduate programme were:		
To enable me to progress to a higher level qualification (e.g. PhD):		n/a	118
To progress in my current career path (i.e. a professional qualification):		n/a	150
To change my current career:		n/a	43
To improve my employment prospects:		n/a	222
As a requirement to enter a particular profession:		n/a	32
To meet the requirements of my current job:		n/a	14
For personal interest:		n/a	153
Other (please specify):	0	n/a	16
- There are too many response	ponses to display on this page and so all the responses	to this qu	estion

are available on a separate page.

2. I am studying for this	2. I am studying for this qualification at this particular institution because of:		
The overall reputation of the institution:		n/a	169
The institution's reputation in my chosen subject area:		n/a	175
The reputation of the department:		n/a	126
The location of the institution:		n/a	64
I have studied at this institution before:		n/a	71
It is the only institution offering this programme:	0	n/a	25

It was recommended to me:		n/a	67
My employer advised or encouraged me to do it:	0	n/a	12
Delivery of the programme is flexible enough to fit around my life:		n/a	45
The way the programme is assessed:		n/a	24
Funding was available to me to study this particular programme:		n/a	33
The cost of the programme compared to other institutions:		n/a	30
Graduates from this institution have good career and employment prospects:		n/a	68
Other (please specify):	0	n/a	12

<sup>-</sup> There are too many responses to display on this page and so all the responses to this question are available on a separate page.

### Section 2: SECTION B: QUALITY OF TEACHING AND LEARNING

<b>3.</b> To what extent do you your programme?	ı agree with the following statements regarding teachin	g and lear	ning on
3.a. The teaching and lea	arning methods are effective for this type of programme	e	
Definitely disagree:	0	1.6%	5
Mostly disagree:		4.9%	15
Neither agree nor disagree:		7.5%	23
Mostly agree:		51.9%	160
Definitely agree:		34.1%	105
Not applicable:		0.0%	0
<b>3.b.</b> There is sufficient coto support effective learn	ontact time (face to face and/or virtual/online) between ing	staff and	students
Definitely disagree:	0	1.3%	4
Mostly disagree:		10.1%	31
Neither agree nor disagree:		14.3%	44
Mostly agree:		41.2%	127
Definitely agree:		32.5%	100
Not applicable:	0	0.6%	2
<b>3.c.</b> I am happy with the	teaching support I received from staff on my course		
Definitely disagree:		1.3%	4

Mostly disagree:		9.7%	30
Neither agree nor disagree:		10.4%	32
Mostly agree:		40.6%	125
Definitely agree:		37.7%	116
Not applicable:	0	0.3%	1
3.d. The course is intelled	<b>3.d.</b> The course is intellectually stimulating		
Definitely disagree:	0	1.6%	5
Mostly disagree:	0	2.6%	8
Neither agree nor disagree:		11.7%	36
Mostly agree:		35.5%	109
Definitely agree:		47.9%	147
Not applicable:	0	0.7%	2

4. To what extent do you	agree with the following statements regarding staff on	your prog	ramme?
4.a. Staff are good at ex	plaining things		
Definitely disagree:	0	1.6%	5
Mostly disagree:		4.5%	14
Neither agree nor disagree:		6.8%	21
Mostly agree:		49.7%	153
Definitely agree:		37.0%	114
Not applicable:	0	0.3%	1
4.b. Staff made the subje	ect interesting		
Definitely disagree:	0 -	1.3%	4
Mostly disagree:		4.5%	14
Neither agree nor disagree:		15.3%	47
Mostly agree:		47.4%	146
Definitely agree:		31.2%	96
Not applicable:	0	0.3%	1
4.c. Staff are enthusiastic	about what they are teaching		
Definitely disagree:	0	1.6%	5
Mostly disagree:	0	2.6%	8
Neither agree nor disagree:		6.5%	20
Mostly agree:		36.8%	113
Definitely agree:		52.1%	160
Not applicable:	0	0.3%	1

**5.** Overall, how would you rate the teaching quality on your programme?

It is consistently good:		44.4%	136
It is variable but generally good:		51.6%	158
It is variable but generally poor:		3.6%	11
It is consistently poor:	0	0.3%	1

6. To what extent have you been expected to analyse ideas or examine a particular case or situation in depth?					
Never:	Never: 0.0% 0				
Hardly ever:	0	1.3%	4		
Sometimes:		34.7%	103		
Frequently:		41.8%	124		
Most of the time:		22.2%	66		

7. To what extent have yexperiences into more co	ou been expected to synthesise information or organisemplex relationships?	e ideas or	
Never:	0	0.3%	1
Hardly ever:		6.3%	18
Sometimes:		42.7%	122
Frequently:		36.4%	104
Most of the time:		14.3%	41

<b>8.</b> To what extent have you been expected to judge and evaluate information, arguments, or methods?				
Never:	0	0.7%	2	
Hardly ever:		5.2%	15	
Sometimes:		28.5%	83	
Frequently:		43.0%	125	
Most of the time:		22.7%	66	

9. To what extent have you been expected to apply theories to practice in new situations?				
Never:	0	0.7%	2	
Hardly ever:		11.2%	32	
Sometimes:		34.7%	99	
Frequently:		39.6%	113	
Most of the time:		13.7%	39	

**10.** Please outline any other key learning skills you have developed or been expected to practise on your programme:

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

### Section 3: SECTION C: ASSESSMENT AND FEEDBACK

<b>L1.a.</b> The criteria used ir	n marking have been made clear in advance		
Definitely disagree:	0	2.3%	7
Mostly disagree:		6.8%	21
Neither agree nor disagree:		8.1%	25
Mostly agree:		41.1%	127
Definitely agree:		41.7%	129
Not applicable:		0.0%	0
L1.b. Assessment arrang	pements and marking have been fair		
Definitely disagree:	0	0.7%	2
Mostly disagree:		5.5%	17
Neither agree nor disagree:		14.7%	45
Mostly agree:		49.8%	153
Definitely agree:		29.3%	90
Not applicable:		0.0%	0
L1.c. Feedback on my w	ork has been prompt	·	
Definitely disagree:		7.4%	23
Mostly disagree:		10.7%	33
Neither agree nor disagree:		14.6%	45
Mostly agree:		42.4%	131
Definitely agree:		24.9%	77
Not applicable:		0.0%	0
.1.d. I received feedback	k in time to allow me to improve my next assignment		
Definitely disagree:		9.4%	29
Mostly disagree:		14.3%	44
Neither agree nor disagree:		18.8%	58
Mostly agree:		36.7%	113
Definitely agree:		19.2%	59
Not applicable:	0	1.6%	5
1.e. I have received det	ailed comments (written or oral) on my work		
Definitely disagree:	0	3.2%	10
Mostly disagree:		7.8%	24
Neither agree nor disagree:		13.3%	41

		41	
Mostly agree:		44.3%	137
Definitely agree:		31.1%	96
Not applicable:	0	0.3%	1
11.f. Feedback on my wo	ork has helped me clarify things I did not understand		
Definitely disagree:	0	2.9%	9
Mostly disagree:		12.6%	39
Neither agree nor disagree:		16.2%	50
Mostly agree:		42.1%	130
Definitely agree:		25.6%	79
Not applicable:	0	0.6%	2

## Section 4: SECTION D: DISSERTATION

12. Do you need to write	a dissertation as part of your programme?		
Yes:		83.1%	250
No (If no, please go to the next section):		16.9%	51

<b>13.</b> If yes, to what exten and supervisor?	t do you agree with the following statements regarding	your diss	ertation
<b>13.a.</b> I understand the re	equired standards for the dissertation		
Definitely disagree:	0	1.6%	4
Mostly disagree:		5.4%	14
Neither agree nor disagree:		6.2%	16
Mostly agree:		37.7%	97
Definitely agree:		30.0%	77
Not applicable:		19.1%	49
<b>13.b.</b> My supervisor has	the skills and subject knowledge to adequately support	: my disser	tation
Definitely disagree:	0	1.2%	3
Mostly disagree:	0	0.8%	2
Neither agree nor disagree:		3.9%	10
Mostly agree:		23.9%	61
Definitely agree:		47.1%	120
Not applicable:		23.1%	59
<b>13.c.</b> My supervisor make	es a real effort to understand any difficulties I face		is a
Definitely disagree:	0	0.8%	2
Mostly disagree:		4.7%	12
Neither agree nor disagree:		8.2%	21

Definitely agree:       34.9%       89         Not applicable:       27.5%       70         13.d. I have been given good guidance in topic selection and refinement by my supervisor       2.0%       5         Definitely disagree:       4.7%       12         Neither agree nor disagree:       6.7%       17         Mostly agree:       24.9%       63         Definitely agree:       35.6%       90         Not applicable:       26.1%       66         13.e. I have received good guidance in my literature search from my supervisor       Definitely disagree:       1.6%       4         Mostly disagree:       9.8%       25         Mostly agree:       9.8%       25         Mostly agree:       31.9%       81         Not applicable:       22.0%       5         Mostly disagree:       2.0%       5         Mostly disagree:       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly disagree:       2.3.7%       60         Definitely disagree:       31.2%       79         Not applicable:       31.2%       79	Mostly agree:		23.9%	61		
13.d. I have been given good guidance in topic selection and refinement by my supervisor       2.0%       5         Definitely disagree:       4.7%       12         Neither agree nor disagree:       6.7%       17         Mostly agree:       24.9%       63         Definitely agree:       35.6%       90         Not applicable:       26.1%       66         13.e. I have received good guidance in my literature search from my supervisor       1.6%       4         Mostly disagree:       1.6%       4         Mostly disagree:       9.8%       25         Mostly agree:       9.8%       25         Mostly agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.       2.0%       5         Definitely disagree:       2.0%       5         Mostly disagree:       9.5%       24         Mostly agree:       9.5%       24         Mostly agree:       9.5%       24         Mostly agree:       31.2%       79	Definitely agree:		34.9%	89		
Definitely disagree:	Not applicable:		27.5%	70		
Mostly disagree:       4.7%       12         Neither agree nor disagree:       6.7%       17         Mostly agree:       24.9%       63         Definitely agree:       35.6%       90         Not applicable:       26.1%       66         13.e. I have received good guidance in my literature search from my supervisor       Definitely disagree:       1.6%       4         Mostly disagree:       4.7%       12         Neither agree nor disagree:       9.8%       25         Mostly agree:       23.2%       59         Definitely agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.       2.0%       5         Mostly disagree:       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	<b>13.d.</b> I have been given	L3.d. I have been given good guidance in topic selection and refinement by my supervisor				
Neither agree nor disagree:       6.7%       17         Mostly agree:       24.9%       63         Definitely agree:       35.6%       90         Not applicable:       26.1%       66         13.e. I have received good guidance in my literature search from my supervisor       Definitely disagree:       1.6%       4         Mostly disagree:       4.7%       12         Neither agree nor disagree:       9.8%       25         Mostly agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.       2.0%       5         Mostly disagree:       0       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       9.5%       24         Mostly agree:       31.2%       79	Definitely disagree:	0	2.0%	5		
Mostly agree:	Mostly disagree:		4.7%	12		
Definitely agree:   35.6%   90     Not applicable:   26.1%   66     13.e. I have received good guidance in my literature search from my supervisor     Definitely disagree:   1.6%   4     Mostly disagree:   4.7%   12     Neither agree nor disagree:   9.8%   25     Mostly agree:   23.2%   59     Definitely agree:   31.9%   81     Not applicable:   28.7%   73     13.f. My supervisor provides helpful feedback on my progress.     Definitely disagree:   2.0%   5     Mostly disagree:   2.4%   6     Neither agree nor disagree:   9.5%   24     Mostly agree:   23.7%   60     Definitely agree:   31.2%   79			6.7%	17		
Not applicable: 26.1% 66  13.e. I have received good guidance in my literature search from my supervisor  Definitely disagree: 10. 1.6% 4  Mostly disagree: 10. 4.7% 12  Neither agree nor disagree: 10. 23.2% 59  Definitely agree: 10. 23.2% 59  Definitely agree: 10. 23.2% 73  13.f. My supervisor provides helpful feedback on my progress.  Definitely disagree: 10. 2.0% 5  Mostly disagree: 10. 2.4% 6  Neither agree nor disagree: 10. 2.4% 6  Neither agree nor disagree: 10. 2.4% 6  Mostly agree: 10. 2.3.7% 60  Definitely agree: 10. 23.7% 60  Definitely agree: 10. 31.2% 79	Mostly agree:		24.9%	63		
Definitely disagree:  Definitely disagree:  Neither agree nor disagree:  Mostly agree:  Definitely agree:  Mostly agree:  Mostly agree:  Definitely agree:  Mostly agree:  Definitely agree:  Mostly agree:  Definitely agree:  Not applicable:  Definitely disagree:  Definitely disagree:  Nostly disagree:  Mostly disagree:  Definitely disagree:  Neither agree nor disagree:  Mostly agree:  Mostly agree:	Definitely agree:		35.6%	90		
Definitely disagree:       1.6%       4         Mostly disagree:       4.7%       12         Neither agree nor disagree:       9.8%       25         Mostly agree:       23.2%       59         Definitely agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.         Definitely disagree:       2.0%       5         Mostly disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	Not applicable:		26.1%	66		
Mostly disagree:       4.7%       12         Neither agree nor disagree:       9.8%       25         Mostly agree:       23.2%       59         Definitely agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.         Definitely disagree:       2.0%       5         Mostly disagree:       9.5%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	13.e. I have received go	od guidance in my literature search from my supervisor	r	2		
Neither agree nor disagree:       9.8%       25         Mostly agree:       23.2%       59         Definitely agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.         Definitely disagree:       2.0%       5         Mostly disagree:       9.5%       24         Mostly agree:       9.5%       24         Mostly agree:       31.2%       79	Definitely disagree:	0	1.6%	4		
disagree:       9.8%       25         Mostly agree:       23.2%       59         Definitely agree:       31.9%       81         Not applicable:       28.7%       73         13.f. My supervisor provides helpful feedback on my progress.       2.0%       5         Mostly disagree:       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	Mostly disagree:		4.7%	12		
Definitely agree: 31.9% 81  Not applicable: 28.7% 73  13.f. My supervisor provides helpful feedback on my progress.  Definitely disagree: 2.0% 5  Mostly disagree: 2.4% 6  Neither agree nor disagree: 9.5% 24  Mostly agree: 31.2% 79			9.8%	25		
Not applicable: 28.7% 73  13.f. My supervisor provides helpful feedback on my progress.  Definitely disagree: 2.0% 5  Mostly disagree: 2.4% 6  Neither agree nor disagree: 23.7% 60  Definitely agree: 31.2% 79	Mostly agree:		23.2%	59		
13.f. My supervisor provides helpful feedback on my progress.  Definitely disagree:	Definitely agree:		31.9%	81		
Definitely disagree:       2.0%       5         Mostly disagree:       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	Not applicable:		28.7%	73		
Mostly disagree:       2.4%       6         Neither agree nor disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	13.f. My supervisor provi	des helpful feedback on my progress.	,			
Neither agree nor disagree:  Mostly agree:  Definitely agree:  9.5% 24  23.7% 60  31.2% 79	Definitely disagree:	0	2.0%	5		
disagree:       9.5%       24         Mostly agree:       23.7%       60         Definitely agree:       31.2%       79	Mostly disagree:	0	2.4%	6		
Definitely agree: 31.2% 79			9.5%	24		
	Mostly agree:		23.7%	60		
Not applicable: 31.2% 79	Definitely agree:		31.2%	79		
	Not applicable:		31.2%	79		

### Section 5: SECTION E: ORGANISATION AND MANAGEMENT

<b>14.</b> To what extent do you management of your program	ou agree with the following statements regarding organ gramme?	isation and	d
<b>14.a.</b> The timetable fits v	vell with my other commitments		
Definitely disagree:	0	2.3%	7
Mostly disagree:		6.1%	19
Neither agree nor disagree:		11.7%	36
Mostly agree:		42.7%	132
Definitely agree:		36.6%	113
Not applicable:	0	0.6%	2
<b>14.b.</b> Any changes in the	programme or teaching have been communicated effe	ctively	

Definitely disagree:	0	1.9%	6
Mostly disagree:		3.9%	12
Neither agree nor disagree:		10.7%	33
Mostly agree:		36.4%	112
Definitely agree:		45.5%	140
Not applicable:	0	1.6%	5
<b>14.c.</b> The programme is	well organised and is running smoothly		
Definitely disagree:	0	2.6%	8
Mostly disagree:		4.5%	14
Neither agree nor disagree:		11.3%	35
Mostly agree:		40.8%	126
Definitely agree:		40.8%	126
Not applicable:		0.0%	0
<b>14.d.</b> The balance of core	e modules and options is appropriate		
Definitely disagree:	0	2.0%	6
Mostly disagree:		6.8%	21
Neither agree nor disagree:		12.7%	39
Mostly agree:		39.4%	121
Definitely agree:		31.3%	96
Not applicable:		7.8%	24
14.e. The balance between	en scheduled contact time and private study is appropr	iate	
Definitely disagree:	0	2.0%	6
Mostly disagree:		6.8%	21
Neither agree nor disagree:		15.6%	48
Mostly agree:		41.7%	128
Definitely agree:		32.9%	101
Not applicable:	0	1.0%	3
<b>15.</b> Overall, the workload	on the programme is:		
Much higher than I expected:		8.7%	26
Higher than I expected:		33.2%	99
More or less as I expected:		52.3%	156
Lower than I expected:		5.4%	16
Much lower than I expected:	0	0.3%	1

### Section 6: SECTION F: LEARNING RESOURCES

16.a. The library resource	es and services are good enough for my needs		
Definitely disagree:	T <sub>2</sub>	2.3%	7
Mostly disagree:		7.2%	22
Neither agree nor disagree:		12.1%	37
Mostly agree:		37.1%	114
Definitely agree:		38.4%	118
Not applicable:	_	2.9%	9
	tes and services are easily accessible		
Definitely disagree:	0	1.3%	4
Mostly disagree:		4.9%	15
Neither agree nor disagree:		8.8%	27
Mostly agree:		37.1%	114
Definitely agree:		44.3%	136
Not applicable:		3.6%	11
<b>L6.c.</b> I have been able to	access general IT resources when I needed to		
Definitely disagree:	0	1.6%	5
Mostly disagree:	0	3.3%	10
Neither agree nor disagree:		8.2%	25
Mostly agree:		38.6%	118
Definitely agree:		43.8%	134
Not applicable:		4.6%	14
<b>L6.d.</b> I have been able to needed to	o access social learning spaces (e.g. for group working)	on campu	s when
Definitely disagree:	0	1.0%	3
Mostly disagree:	0	2.9%	9
Neither agree nor disagree:		13.7%	42
Mostly agree:		37.3%	114
Definitely agree:		32.4%	99
Not applicable:		12.7%	39
. <b>6.e.</b> I have been able to	access specialised equipment, facilities, or rooms when	I needec	l them
Definitely disagree:	0	1.3%	4
Mostly disagree:	0	1.6%	5
Neither agree nor disagree:		14.7%	45
Mostly agree:		33.7%	103

Definitely names		20.40/	02
Definitely agree:		30.4%	93
Not applicable:		18.3%	56
<b>16.f.</b> I am satisfied with to DVDs etc.)	the quality of learning materials available to me (Print,	online ma	terial,
Definitely disagree:	0	2.6%	8
Mostly disagree:		4.2%	13
Neither agree nor disagree:		8.8%	27
Mostly agree:		42.3%	130
Definitely agree:		39.1%	120
Not applicable:	0	2.9%	9

### Section 7: SECTION G: SKILLS AND PERSONAL DEVELOPMENT

programme?	and day alone down you are not alville		
	as developed my research skills	0.004	
Definitely disagree:		0.3%	1
Mostly disagree:		2.6%	8
Neither agree nor disagree:		8.1%	25
Mostly agree:		38.8%	119
Definitely agree:		49.2%	151
Not applicable:	0	1.0%	3
17.b. The programme ha	as developed my transferable skills		11
Definitely disagree:	0	1.0%	3
Mostly disagree:	0	2.0%	6
Neither agree nor disagree:		10.5%	32
Mostly agree:		46.4%	142
Definitely agree:		39.9%	122
Not applicable:	0	0.3%	1
17.c. As a result of the p	rogramme I am more confident about independent lear	ning	
Definitely disagree:	0	1.0%	3
Mostly disagree:	0	3.6%	11
Neither agree nor disagree:		8.4%	26
Mostly agree:		39.6%	122
Definitely agree:		47.1%	145
Not applicable:	0	0.3%	1
<b>17.d.</b> The programme ha	is helped me to present myself with confidence	:	
Definitely disagree:	0	1.9%	6

Mostly disagree:	0	2.6%	8
Neither agree nor disagree:		21.4%	66
Mostly agree:		35.4%	109
Definitely agree:		37.3%	115
Not applicable:	0	1.3%	4
17.e. As a results of the	programme my communication skills have improved		
Definitely disagree:	0	2.0%	6
Mostly disagree:		3.6%	11
Neither agree nor disagree:		25.2%	77
Mostly agree:		32.7%	100
Definitely agree:		35.6%	109
Not applicable:	0	1.0%	3
17.f. As a result of the pr	rogramme, I feel confident in tackling unfamiliar proble	ms	
Definitely disagree:	0	1.0%	3
Mostly disagree:		3.6%	11
Neither agree nor disagree:		20.4%	62
Mostly agree:		41.8%	127
Definitely agree:		32.6%	99
Not applicable:	0	0.7%	2

### Section 8: SECTION H: CAREER AND PROFESSIONAL DEVELOPMENT

<b>18.</b> To what extent do yo on your programme?	ou agree with the following statements regarding profes	ssional dev	elopment
18.a. I am encouraged to	reflect on my professional development needs		
Definitely disagree:	0	2.9%	9
Mostly disagree:		6.1%	19
Neither agree nor disagree:		26.5%	82
Mostly agree:		40.1%	124
Definitely agree:		23.0%	71
Not applicable:	0	1.3%	4
18.b. I feel better prepar	ed for my future employment		
Definitely disagree:	0	1.6%	5
Mostly disagree:		4.9%	15
Neither agree nor disagree:		20.1%	62
Mostly agree:		44.0%	136
Definitely agree:		28.2%	87

Not applicable:	0	1.3%	4
<b>18.c.</b> As a result of this p	rogramme, I believe my future employment prospects	are better	
Definitely disagree:	0	1.6%	5
Mostly disagree:	0	3.3%	10
Neither agree nor disagree:		12.7%	39
Mostly agree:		44.6%	137
Definitely agree:		36.5%	112
Not applicable:	0	1.3%	4

### Section 9: SECTION I: OVERALL SATISFACTION

how your experience of the	ving broad aspects of your postgraduate taught program nose aspects has met with your expectations ( -3 it has s met my expectations, +3 it has definitely exceeded m	definitely	not me
<b>19.a.</b> Quality of teaching	and learning		
-3:	0	0.6%	2
-2:	0	1.9%	6
-1:		5.2%	16
0:		14.2%	44
1:		18.8%	58
2:		40.1%	124
3:		19.1%	59
<b>19.b.</b> Assessment and fee	edback		
-3:	0	2.3%	7
-2:	0	3.2%	10
-1:		11.3%	35
0:		18.8%	58
1:		18.8%	58
2:		34.0%	105
3:		11.7%	36
<b>19.c.</b> Organisation and m	anagement		
-3:	0	1.3%	4
-2:	0	3.2%	10
-1:		7.5%	23
0:		19.8%	61
1:		16.6%	51
2:		29.9%	92
3:		21.8%	67
L9.d. Learning resources			

-3:	0	0.6%	2
-2:	0	1.9%	6
-1:	0	2.9%	9
0:		16.2%	50
1:		20.1%	62
2:		33.3%	103
3:		24.9%	77
19.e. Skills and personal	development		
-3:	0	0.7%	2
-2:	0	1.3%	4
-1:	0	3.9%	12
0:		19.0%	58
1:		23.9%	73
2:		31.7%	97
3:		19.6%	60
19.f. Career and professi	onal development		
-3:	0	1.0%	3
-2:	0	2.6%	8
-1:		6.2%	19
0:		23.5%	72
1:		19.9%	61
2:		30.3%	93
3:		16.6%	51
19.g. Overall experience	of my course		
-3:	0	0.7%	2
-2:	0	0.7%	2
-1:		5.9%	18
0:		15.3%	47
1:		19.9%	61
2:		35.5%	109
3:		22.1%	68

## Section 10: SECTION J: FURTHER COMMENTS

#### 20. Positive

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

## 21. Negative

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

### Section 11

	your experience of the Student Services you have used amme? (If you have not used a particular service, pleas		
22.a. Careers and Emplo	yability Centre		
Very poor:		0.0%	0
Poor:	0	0.7%	2
Satisfactory:		5.9%	18
Good:		21.5%	66
Very Good:		23.1%	71
Not used this service:		48.9%	150
22.b. Counselling Service			
Very poor:		0.0%	0
Poor:		0.0%	0
Satisfactory:	0	3.6%	11
Good:		12.0%	37
Very Good:		6.2%	19
Not used this service:		78.2%	241
<b>22.c.</b> Disabilities and Add	litional Needs		
Very poor:		0.0%	0
Poor:		0.0%	0
Satisfactory:	0	1.6%	5
Good:		4.6%	14
Very Good:		5.6%	17
Not used this service:		88.2%	270
22.d. Centre for Addition	al Learning Support		
Very poor:		0.0%	0
Poor:		0.0%	0
Satisfactory:	0	2.0%	6
Good:		8.8%	27
Very Good:		6.8%	21
Not used this service:		82.4%	253
<b>22.e.</b> Student Advice and	Support Service		
Very poor:		0.0%	0
Poor:	0	0.3%	1
Satisfactory:		5.2%	16

Good:		15.3%	47
Very Good:		14.6%	45
Not used this service:		64.6%	199
<b>22.f.</b> English Language S		0 110 /0	
Very poor:	T.	0.3%	1
Poor:		0.3%	1
Satisfactory:		2.9%	9
Good:		10.7%	33
Very Good:		9.7%	30
Not used this service:		76.0%	234
	nd Spirituality / Chaplaincy		
Very poor:		0.0%	0
Poor:	0	0.3%	1
Satisfactory:	0	2.0%	6
Good:		6.9%	21
Very Good:		7.5%	23
Not used this service:		83.3%	255
<b>22.h.</b> Student Voice (in S	Students' Union)		
Very poor:		0.0%	0
Poor:		0.0%	0
Satisfactory:	0	1.6%	5
Good:		10.4%	32
Very Good:		8.1%	25
Not used this service:		79.9%	246
<b>22.i.</b> Student Enquiry De	sk (in Admin 2)		
Very poor:		0.0%	0
Poor:	0	0.7%	2
Satisfactory:		8.1%	25
Good:		28.3%	87
Very Good:		22.1%	68
Not used this service:		40.7%	125
23. I am registered for th	e qualification of:	т	
Taught Master (e.g. MA, MSc, MBA, LLM):		94.7%	286
Postgraduate Certificate (including PGCE):	0	1.7%	5
Postgraduate Diploma:	0	3.0%	9
Other (please specify):	0	0.7%	2
MSc by Research			

MSc Distance Leaning Co	urse		
<b>24.</b> What is your age?			
25 years old or younger:		66.9%	202
26-30 years old:		17.5%	53
31-35 years old:		5.0%	15
36-40 years old:	Ξ	4.3%	13
41-45 years old:		2.6%	8
46-50 years old:		1.7%	5
51-55 years old:		2.0%	6
56 years old or older:		0.0%	0
<b>25.</b> What is your gender?			
Male:		55.4%	168
Female:		44.6%	135
<b>26.</b> Do you consider your	self to have a disability?	·	
Yes:	0	4.0%	12
No:		96.0%	289
<b>26.a.</b> If yes, please choos	se one from the following options: (as a drop down list	)	
Social/communication impairment such as Asperger's syndrome/other autistic spectrum disorder:		8.3%	1
Blind/serious visual impairment uncorrected by glasses:		0.0%	0
Deaf/serious hearing impairment:		0.0%	0
Long standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy:		8.3%	1
Mental health condition, such as depression, schizophrenia or anxiety disorder:		25.0%	3
Specific learning difficulty such as dyslexia, dyspraxia, or AD(H)D:		33.3%	4
Physical impairment or mobility issues, such as difficulty using your arms or using a wheelchair or crutches:		16.7%	2

A disability, impairment or medical condition that is not listed above:		8.3%	1
Two or more impairments and/or disabling mental conditions:	,	0.0%	0

Medicine and Dentistry:	0.0%	0
Medical Science and Pharmacy:		13
		0
Other subjects allied to Medicine:		3
Biology and related Sciences:		3
Sports Science:	13.8%	39
Psychology:	1.1%	3
Veterinary Sciences:	0.0%	0
Agriculture and related subjects:	0.0%	0
Physical Science:	2.5%	7
Physical Geography and Environmental Science:	1.4%	4
Mathematical Sciences:	0.7%	2
Computer Science:	2.5%	7
Mechanically-based Engineering:	9.6%	27
Electronic and Electrical Engineering:	5.3%	15
Civil, Chemical and other Engineering:	14.5%	41
Technology:	6.0%	17
Architecture, Building and Planning:	0.7%	2
Economics:	1.8%	5
Politics:	0.7%	2
Sociology, Social Policy and Anthropology:	0 1.1%	3
Social Work:	0.0%	0
Human and Social Geography:	0.7%	2
Law:	0.0%	0
Business:	3.2%	9
Management:	9.6%	27

Finance and Accounting:	0	2.1%	6
Tourism, Transport, Travel and others in Business and Administrative studies:	0	1.4%	4
Media studies:		2.5%	7
Communications and Information studies:	0	2.8%	8
English-based studies:		6.4%	18
European Languages and Area studies:		0.0%	0
Other Languages and Area studies:		0.0%	0
History and Archaeology:		0.0%	o 0
Philosophy, Theology and Religious studies:		0.0%	0
Art and Design:	0	0.7%	2
Performing Arts:	0	1.1%	3
Other Creative Arts:		0.0%	0
Teacher Training:	0	0.7%	2
Education studies:	0	0.4%	1
Combined:		0.0%	0

28. Which Department do	you belong to?		
Aeronautical and Automotive Engineering:	0	2.1%	6
School of the Arts (LUSAD):	0	0.3%	1
Business School:		12.6%	36
Chemical Engineering:		5.9%	17
Chemistry:		10.1%	29
Computer Science:	0	2.1%	6
Civil and Building Engineering:		6.6%	19
Design School:	0	2.4%	7
English and Drama:		7.0%	20
Economics:	0	2.8%	8
Electronic and Electrical Engineering:		5.9%	17
Geography:	0	1.4%	4
Information Science:		3.8%	11
Mathematics:	0	0.3%	1

Mechanical and Manufacturing Engineering:		6.3%	18
Materials:		9.4%	27
Physics:		0.0%	0
Politics, History and International Relations:		0.7%	2
Sport, Exercise and Health Sciences:		16.8%	48
Social Sciences:	0	3.1%	9
<b>29.</b> When did you start y	our course?		
After 1 January 2011:		0.7%	2
1 September 2010 31		0.770	
December 2010:		85.2%	253
1 September 2009 31 August 2010:		9.4%	28
Before 1 September 2009:		4.7%	14
30. What are you current	tly registered as?	1	
Full-time:		80.5%	239
Part-time:		19.2%	57
Currently not registered (e.g. finished the course) was full-time:	0	0.3%	1
Currently not registered (e.g. finished the course) was part-time:		0.0%	0
<b>31.</b> I am:			
Primarily a face to face learner [e.g., based at my institution]:		86.8%	250
Primarily a distance learner [e.g. work based learner, OU student]:		13.2%	38
<b>32.</b> For fees purposes, is	your normal place of residence registered as:		
Home:		49.0%	140
Other EU:		6.3%	18
Non EU:		44.8%	128
<b>33.</b> Where is your norma	place of residence?	<u></u>	
Afghanistan:		0.0%	0
Åland Islands:		0.0%	0
Albania:	,	0.0%	0

Algeria:	0.0%	0
American Samoa:	0.0%	0
Andorra:	0.0%	0
Angola:	0.0%	0
Anguilla:	0.0%	0
Antigua and Barbuda:	0.0%	0
Argentina:	0.0%	0
Armenia:	0.0%	0
Aruba:	0.0%	0
Australia:	0.0%	0
Austria:	0.0%	0
Azerbaijan:	0.0%	0
Bahamas:	0.0%	0
Bahrain:	0.0%	0
Bangladesh:	0.0%	0
Barbados:	0.0%	0
Belarus:	0.0%	0
Belgium:	0.0%	0
Belize:	0.0%	0
Benin:	0.0%	0
Bermuda:	0.0%	0
Bhutan:	0.0%	0
Bolivia (Plurinational state of):	0.0%	0
Bosnia and Herzegovina:	0.0%	0
Botswana:	0.0%	0
Brazil:	0.4%	1
British Virgin Islands:	0.0%	0
Brunei Darussalam:	1.8%	5
Bulgaria:	0.4%	1
Burkina Faso:	0.0%	0
Burundi:	0.0%	0
Cambodia:	0.0%	0
Cameroon:	0.0%	0
Canada:	0.0%	0
Cape Verde:	0.0%	0
Cayman Islands:	0.0%	0
Central African Republic:	0.0%	0
Chad:	0.0%	0

Channel Islands:	0.0%	0
Chile:	0.0%	0
China:	21.8%	62
China, Hong Kong Special Administrative Region:		1
China, Macao Special Administrative Region:	0.0%	0
Colombia:	0.0%	0
Comoros:	0.0%	0
Congo:	0.0%	0
Cook Islands:	0.0%	0
Costa Rica:	0.0%	0
Côte d'Ivoire:	0.0%	0
Croatia:	0.0%	0
Cuba:	0.0%	0
Cyprus:	1.1%	3
Czech Republic:	0.0%	0
Democratic People's Republic of Korea:	0.0%	0
Democratic Republic of the Congo:	0.0%	0
Denmark:	0.0%	0
Djibouti:	0.0%	0
Dominica:	0.0%	0
Dominican Republic:	0.0%	0
Ecuador:	0.0%	0
Egypt:	0.0%	0
El Salvador:	0.0%	0
Equatorial Guinea:	0.0%	0
Eritrea:	0.0%	0
Estonia:	0.4%	1
Ethiopia:	0.0%	0
Faeroe Islands:	0.0%	0
Falkland Islands (Malvinas):	0.0%	0
Fiji:	0.0%	0
Finland:	0.0%	0
France:	0.4%	1
French Guiana:	0.0%	0
French Polynesia:	0.0%	0

Gabon:	0.0%	0
Gambia:	0.0%	0
Georgia:	0.0%	0
Germany:	0.7%	2
Ghana:	0.0%	0
Gibraltar:	0.0%	0
Greece:	1.4%	4
Greenland:	0.0%	0
Grenada:	0.0%	0
Guadeloupe:	0.0%	0
Guam:	0.0%	0
Guatemala:	0.0%	0
Guernsey:	0.0%	0
Guinea:	0.0%	0
Guinea-Bissau:	0.0%	0
Guyana:	0.0%	0
Haiti:	0.0%	0
Holy See:	0.0%	0
Honduras:	0.0%	0
Hungary:	0.0%	0
Iceland:	0.0%	0
India:	5.3%	15
Indonesia:	0.0%	0
Iran (Islamic Republic of):	0.0%	0
Iraq:	0.0%	0
Ireland:	1.1%	3
Isle of Man:	0.0%	0
Israel:	0.0%	0
Italy:	1.1%	3
Jamaica:	0.0%	0
Japan:	0.0%	0
Jersey:	0.0%	0
Jordan:	0.4%	1
Kazakhstan:	0.7%	2
Kenya:	0.0%	0
Kiribati:	0.0%	0
Kuwait:	0.0%	0
Kyrgyzstan:	0.0%	0

Lao People's Democratic Republic:	0.0%	0
Latvia:	0.0%	0
Lebanon:	0.4%	1
Lesotho:		0
Liberia:	0.0%	0
Libyan Arab Jamahiriya:	0.4%	1
Liechtenstein:	0.0%	0
Lithuania:	0.0%	0
Luxembourg:	0.0%	0
Madagascar:	0.0%	0
Malawi:	0.0%	0
Malaysia:	2.1%	6
Maldives:	0.0%	0
Mali:	0.0%	0
Malta:	0.4%	1
Marshall Islands:	0.0%	0
Martinique:	0.0%	0
Mauritania:	0.0%	0
Mauritius:	0.0%	0
Mayotte:	0.0%	0
Mexico:	0.0%	0
Micronesia (Federated States of):	0.0%	0
Monaco:	0.0%	0
Mongolia:	0.0%	0
Montenegro:	0.0%	0
Montserrat:	0.0%	0
Morocco:	0.0%	0
Mozambique:	0.0%	0
Myanmar:	0.0%	0
Namibia:	0.0%	0
Nauru:	0.0%	0
Nepal:	0.0%	0
Netherlands:	0.4%	1
Netherlands Antilles:	0.0%	0
New Caledonia:	0.0%	0
New Zealand:	0.0%	0
Nicaragua:	0.0%	0
Niger:	0.0%	0

Nigeria:		3.9%	11
Niue:		0.0%	0
Norfolk Island:		0.0%	0
Northern Mariana Islands:		0.0%	0
Norway:		0.0%	0
Occupied Palestinian Territory:		0.0%	0 .
Oman:	0	0.4%	1
Pakistan:	0	0.4%	1
Palau:		0.0%	0
Panama:		0.0%	0
Papua New Guinea:		0.0%	0
Paraguay:		0.0%	0
Peru:		0.0%	0
Philippines:		0.0%	0
Pitcairn:		0.0%	0
Poland:	0	0.4%	1
Portugal:	0	0.4%	1
Puerto Rico:		0.0%	0
Qatar:	0	0.4%	1
Republic of Korea:	0	0.4%	1
Republic of Moldova:		0.0%	0
Réunion:		0.0%	0
Romania:		0.0%	0
Russian Federation:		0.0%	0
Rwanda:		0.0%	0
Saint-Barthélemy:		0.0%	0
Saint Helena:		0.0%	0
Saint Kitts and Nevis:		0.0%	0
Saint Lucia:		0.0%	0
Saint-Martin (French part):		0.0%	0
Saint Pierre and Miquelon:		0.0%	0
Saint Vincent and the Grenadines:		0.0%	0
Samoa:		0.0%	0
San Marino:		0.0%	0
Sao Tome and Principe:		0.0%	0
Saudi Arabia:	0 1	1.8%	5

Senegal:	0.0%	0
Serbia:	0.0%	0
Seychelles:	. 0.0%	0
Sierra Leone:	0.0%	0
Singapore:	3.5%	10
Slovakia:	0.4%	1
Slovenia:	0.0%	0
Solomon Islands:	0.0%	0
Somalia:	0.0%	0
South Africa:	0.0%	0
Spain:	0.7%	2
Sri Lanka:	0.0%	0
Sudan:	0.0%	0
Suriname:	0.0%	0
Svalbard and Jan Mayen Islands:	0.0%	0
Swaziland:	0.0%	0
Sweden:	0.0%	0
Switzerland:	0.4%	1
Syrian Arab Republic:	0.4%	1
Tajikistan:	0.0%	0
Thailand:	0.7%	2
The former Yugoslav Republic of Macedonia:	0.0%	0
Timor-Leste:	0.0%	0
Togo:	0.0%	0
Tokelau:	0.0%	0
Tonga:	0.0%	0
Trinidad and Tobago:	0.0%	0
Tunisia:	0.0%	0
Turkey:	0.0%	0
Turkmenistan:	0.0%	0
Turks and Caicos Islands:	0.0%	0
Tuvalu:	0.0%	0
Uganda:	0.4%	1
Ukraine:	0.0%	0
United Arab Emirates:	0.4%	. 1
United Kingdom England:	42.8%	122

United Kingdom Northern Ireland:	0	0.7%	2
United Kingdom Scotland:		0.7%	2
United Kingdom Wales:		0.7%	2
United Republic of Tanzania:		0.0%	0
United States of America:		0.0%	0
United States Virgin Islands:		0.0%	0
Uruguay:		0.0%	0
Uzbekistan:		0.0%	0
Vanuatu:		0.0%	0
Venezuela (Bolivarian Republic of):		0.0%	0
Viet Nam:		0.0%	0
Wallis and Futuna Islands:		0.0%	0
Western Sahara:		0.0%	0
Yemen:		0.0%	0
Zambia:		0.0%	0
Zimbabwe:		0.0%	0
Other (please specify):	0	0.4%	1
TAIWAN			

34. Are you currently in paid employment?			
Yes:		29.3%	86
No:		70.7%	208
<b>34.a.</b> If yes, how many h	ours of paid employment do you undertake in a typical	week (ter	m time)?
1-10 hours:		20.9%	18
11-20 hours:		18.6%	16
21-30 hours:		10.5%	9
More than 30 hours:		50.0%	43

<b>35.</b> What is your main source of funding for this course?			
Self-funded (e.g. loan, family):		82.1%	239
Charity:	0	0.3%	1
Research council:		0.0%	0
Institution (e.g. bursary, scholarship):		4.1%	12
Employer:		5.5%	16

UK Government:	0	0.3%	1
EU Government:		0.0%	0
Overseas Government:		5.5%	16
Other (please specify):	0	2.1%	6

<sup>-</sup> There are too many responses to display on this page and so all the responses to this question are available on a separate page.

<b>36.</b> Your highest qualification on entry:			
Qualifications below undergraduate degree:	0	1.7%	5
Undergraduate degree or equivalent:		88.3%	257
Postgraduate degree (e.g. MA):		7.6%	22
No academic qualifications but professional experience:		1.4%	4
Other (please specify):	0	1.0%	3

<sup>-</sup> There are too many responses to display on this page and so all the responses to this question are available on a separate page.

#### Section 12: Respondent details

#### 37. Username

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

#### 38. Programme Code

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

#### 39. Method of Study

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.

#### 40. Email address

- There are too many responses to display on this page and so all the responses to this question are available on a separate page.